LEAN COFFEE

Facilitators cheat sheet

Preparation

- 1. Choose a general discussion theme
- 2. Book a room with a whiteboard and a flipchart. Get Post-ITs, dot stickers, a timer, marker pens.
- 3. Invite participants. The meeting is timeboxed. If unsure, take 1 hr.

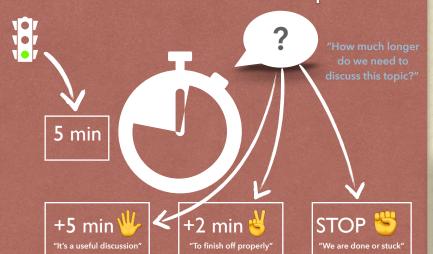
In the room

- 1. On the whiteboard, prepare the discussion Kanban:To discuss ⇒ Discussing ⇒ Done
- 2. Ask participants to bring up possible topics. Every topic should be on a separate Post-IT and have a **discussion title** and the **owner** on them (5 min)
- 3. Invite people to stick their topics in the *To discuss* column. Let every owner pitch his/her idea so that everybody understands it. No discussion yet!
- 4. Group and remove duplicate topics.
- 5. Give every participant 2 dots to vote for their most important topics.
- 6. Rearrange topics from high to low priority.

Start discussing

- Pick the highest prioritised open topic. Move the Post-IT to the Discussing column
- 2. Invite the owner to kick off the discussion.

Discussion on a topic



Give every topic 5 minutes to start with. When time is up:

- Poll how much more time is needed: **5**, **2** or **0** minutes. Use hand signals and pick the majority fast. Keep the energy high.
- Repeat until the subject is voted **Done**

Note taking

- Every topic should have an outcome captured. Take the notes per topic on the flip-chart.
- Keep it Lean. Just capture the outcome, not the discussion.

Close Topic

• Put the Post-IT in the **Done** column



Repeat

• If you have time, start another topic

Congratulations

 Now you discussed as lean as possible the most important topics.



